FINANCE/ADMINISTRATION SECTION CHIEF

Mission: Monitor the utilization of financial assets and the accounting for financial expenditures. Supervise the documentation of expenditures and cost reimbursement activities.

Date:	Start:	End:	Position Assigned t	o:	Initial:	
Position Rep	orts to: Incident	Commander	Signature:			
Hospital Cor	nmand Center (H	CC) Location:		_ Telephone:		
Fax:		Other Contact In	nfo:	Radio Title:		
					1	
Immediate	(Operational P	eriod 0-2 Hou	rs)		Time	Initial
	ointment and brie ninistration Section		ident Commander. Obta eets.	in packet containing		
Notify your u	isual supervisor o	f your HICS assi	gnment.			
	tire Job Action Sh n position identifica		ncident management tea	m chart (HICS Form		
distribute co		Action Sheets a	t Finance/Administration nd position identification			
			aders on current situation on plan; and designate ti			
ProvEnsIncident	vide cost implication ure that the Incided dent Commander	ons of incident ob ent Action Plan is	briefings, and meetings bjectives within financial limits est rrangements/agreements	ablished by the		
	intain knowledge		Finance/Administration S of all Units; inform Situat			
Section staff Time Sheet	and ensure time	is recorded approministration Sect	HICS Form 252) to Finan opriately. Submit the Se tion's Time Unit Leader a	ction Personnel		
Ensure Fina procedures.	nce/Administration	Section person	nel comply with safety po	olicies and		
Document all on a continua	•	tions, and decisi	ons on an Operational Lo	og (HICS Form 214)		
			ternal) on an Incident Me			

Intermediate (Operational Period 2-12 Hours)	Time	Initial
Communicate frequently with the Incident Commander; brief routinely on the status of the Finance/Administration Section.		
Initiate the Resource Accounting Record (HICS Form 257) to track equipment used during		



Intermediate (Operational Period 2-12 Hours)	Time	Initial
the response.		
Designate times for briefings and updates with Finance/Administration Section Unit Leaders to develop or update the Section action plan.		
Approve a "cost-to-date" incident financial status report submitted by the Cost Unit Leader every eight hours summarizing financial data relative to personnel, supplies and other expenditures and expenses.		
Work with the Incident Commander and other Section Chiefs to identify short and long term issues with financial implications; establish needed policies and procedures		
Ensure that the Finance/Administration Section is adequately staffed and supplied.		

Extended (Operational Period Beyond 12 Hours)	Time	Initial
Continue to monitor Finance/Administration Section staff's ability to meet workload demands, staff health and safety, resource needs, and documentation practices.		
Conduct regular situation update briefings with Finance/Administration Section.		
Continue to maintain the Resource Accounting Record (HICS Form 257) to track equipment used during the response.		
Schedule planning meetings with Finance/Administration Section staff to update the Section action plan and demobilization procedures.		
Ensure that required financial and administrative documentation Is properly prepared. Collate and process invoices received.		
Present financial updates to the Incident Commander and Command Staff every 8 hours and as requested.		
Ensure that routine, non-incident related administrative oversight of hospital financial operations is maintained.		
Continue to document actions and decisions on an Operational Log (HICS Form 214).		
Coordinate emergency procurement requests with Supply Unit Leader.		
Maintain cash reserves on hand.		
Ensure automated teller machines (ATMs) located in the hospital (whether hospital-or other-owned are maintained and available to staff.		
Consult with local, state, and federal officials regarding reimbursement regulations and requirements; ensure required documentation is prepared according to guidance received.		
Ensure your physical readiness through proper nutrition, water intake, rest, and stress management techniques.		
Observe all staff and volunteers for signs of stress and inappropriate behavior. Report concerns to the Employee Health & Well-Being Unit. Provide for staff rest periods and relief.		
Upon shift change, brief your replacement on the status of all ongoing operations, issues, and other relevant incident information.		

Demobilization/System Recovery	Time	Initial
As needs in the Finance/Administration Section decrease, return staff to their usual jobs		



Demobilization/System Recovery	Time	Initial
and combine or deactivate positions in a phased manner.		
Collect and analyze all financial related data from Finance/Administration Section Units.		
Ensure processing and payment of invoiced costs.		
Submit required reimbursement paperwork and track payments.		
Debrief staff on lessons learned and procedural/equipment changes needed.		
Upon deactivation of your position, ensure all documentation and Operational Logs (HICS Form 214) are submitted to the Planning Section Chief.		
Upon deactivation of your position, brief the Incident Commander on current problems, outstanding issues, and follow-up requirements.		
Submit comments to the Incident Commander for discussion and possible inclusion in an after-action report; topics include: Review of pertinent position descriptions and operational checklists Recommendations for procedure changes Section accomplishments and issues		
Participate in stress management and after-action debriefings. Participate in other briefings and meetings as required.		

- Incident Action Plan
- HICS Form 204 Branch Assignment List
- HICS Form 207 Incident Management Team Chart
- HICS Form 213 Incident Message Form
- HICS Form 214 Operational Log
- HICS Form 252 Section Personnel Time Sheet
- HICS Form 257 Resource Accounting Record
- Hospital emergency operations plan
- Hospital organization chart
- Hospital telephone directory
- Radio/satellite phone
- Hospital inventory
- Hospital financial data forms
- State and DHS/FEMA reimbursement forms



TIME UNIT LEADER

Mission: Responsible for the documentation of personnel time records. Monitor and report on regular and overtime hours worked/volunteered.

Date:	Start:	End:	_ Position Assi	gned to:	Initials:
Position Reports	to: Finan	ce/Administration	Section Chief	Signature:	
Hospital Comman	d Center (I	HCC) Location:		Telephone: _	
Fax:		Other Contact Info	D:	Radio Title:	

Immediate (Operational Period 0-2 Hours)	Time	Initial
Receive appointment, briefing, and any appropriate materials from the Finance/Administration Section Chief.		
Read this entire Job Action Sheet and review incident management team chart (HICS Form 207). Put on position identification.		
Notify your usual supervisor of your HICS assignment.		
Document all key activities, actions, and decisions in an Operational Log (HICS Form 214).		
Appoint Unit members and complete the Branch Assignment List (HICS Form 204).		
Brief Unit members on current situation, incident objectives, and strategy; outline Unit action plan; and designate time for next briefing.		
Ensure Unit members comply with safety policies and procedures.		
Ensure the documentation of personnel hours worked and volunteer hours worked in all areas relevant to the hospital's emergency incident response. Confirm the utilization of the Section Personnel Time Sheet (HICS Form 252) by all Section Chiefs and/or Unit Leaders. Coordinate with Labor Pool & Credentialing Unit Leader.		
Assist Personnel Tracking Manager in accounting for facility staff.		
Document all communications (internal and external) on an Incident Message Form (HICS Form 213). Provide a copy of the Incident Message Form to the Documentation Unit.		

Intermediate (Operational Period 2-12 Hours)	Time	Initial
Meet routinely with the Finance/Administration Section Chief for status reports, and relay important information to Unit members.		
Collect all Section Personnel Time Sheets (HICS Form 252) from each work area for recording and tabulation every eight hours, or as specified by the Finance/Administration Section Chief.		
Forward tabulated Section Personnel Time Sheets (HICS Form 252) to the Cost Unit Leader every eight hours or as requested.		
Develop and submit an action plan to the Finance/Administration Section Chief when requested.		
Advise the Finance/Administration Section Chief immediately of any operational issue you are not able to correct or resolve.		



Extended (Operational Period Beyond 12 Hours)	Time	Initial
Continue to provide a summary of staff and volunteer personnel hours worked during the incident every 8 hours and as requested. Forward tabulated Section Personnel Time Sheets (HICS Form 252) to the Cost Unit Leader every eight hours or as requested.		
Continue to document actions and decisions on an Operational Log (HICS Form 214) and send to the Finance/Administration Section Chief at assigned intervals and as needed.		
Ensure your physical readiness through proper nutrition, water intake, rest, and stress management techniques.		
Observe all staff and volunteers for signs of stress and inappropriate behavior. Report concerns to the Employee Health & Well-Being Unit Leader. Provide for staff rest periods and relief.		
Upon shift change, brief your replacement on the status of all ongoing operations, issues, and other relevant incident information.		

Demobilization/System Recovery	Time	Initial
As needs for the Time Unit decrease, return staff to their usual jobs and combine or deactivate positions in a phased manner.		
Submit all Section Personnel Time Sheets to the Cost Unit Leader.		
Debrief staff on lessons learned and procedural/equipment changes needed.		
Upon deactivation of your position, ensure all documentation and Operational Logs (HICS Form 214) are submitted to the Finance/Administration Section Chief.		
Upon deactivation of your position, brief the Finance/Administration Section Chief on current problems, outstanding issues, and follow-up requirements.		
Submit comments to the Finance/Administration Section Chief for discussion and possible inclusion in the after-action report; topics include: Review of pertinent position descriptions and operational checklists Recommendations for procedure changes Section accomplishments and issues		
Participate in stress management and after-action debriefings. Participate in other briefings and meetings as required.		

- Incident Action Plan
- HICS Form 204 Branch Assignment Sheet
- HICS Form 207 Incident Management Team Chart
- HICS Form 213 Incident Message Form
- HICS Form 214 Operational Log
- HICS Form 252 Section Personnel Time Sheet
- Hospital emergency operations plan
- Hospital organization chart
- Hospital telephone directory
- Radio/satellite phone
- Standard timekeeping/payroll procedures



PROCUREMENT UNIT LEADER

Mission: Responsible for administering accounts receivable and payable to contract and non-contract vendors.

Date:	Start:	End:	Position Ass	signed to:	Initials:	
Position R	Reports to: Finan	ce/Administrati	ion Section Chief	Signature:		
Hospital Co	ommand Center (H	ICC) Location: _		Telephone:		
Fax:		Other Contact	Info:	Radio Title:		
Immedia	te (Operational I	Period 0-2 Ho	urs)		Time	Initial
	ppointment, briefin dministration Secti	•	ropriate materials	from the		
	entire Job Action S		w incident manage	ement team chart (HICS		
Notify you	r usual supervisor	of your HICS as	ssignment.			
Document 214).	all key activities,	actions, and dec	cisions in an Oper	ational Log (HICS Form		
Appoint Ur	nit members and c	omplete the Bra	anch Assignment I	_ist (HICS Form 204).		
	members on curre n; and designate til			nd strategy; outline Unit		
Ensure Un	it members compl	y with safety po	licies and proced	ures.		

Establish a line of communication with the Supply Unit Leader to insure resource coordination.	
Obtain authorization to initiate and finalize purchases from the Finance/Administration Section Chief, or authorized representative.	
Interpret and initiate contracts/agreements to minimize costs (when possible) and resolve disputes.	
Establish and document emergency agreements for the sharing, transfer of material, supplies, etc., to other entities.	
Document all communications (internal and external) on an Incident Message Form (HICS Form 213). Provide a copy of the Incident Message Form to the Documentation Unit.	

Ensure the separate accounting of all contracts specifically related to the emergency

incident and of all purchases within the enactment of the emergency incident

Intermediate (Operational Period 2-12 Hours)	Time	Initial
Meet routinely with the Finance/Administration Section Chief for status reports, and relay important information to Unit members.		
Maintain log of all purchases related to the incident and initiate the Procurement Summary Report (HICS Form 256).		



management plan.

Intermediate (Operational Period 2-12 Hours)	Time	Initial
Collect invoices and other records to reconcile them with the procurement agreements before forwarding them to the Cost Unit Leader.		
Forward a summary accounting of purchases on the Procurement Summary Report (HICS Form 256) to the Cost Unit Leader every eight hours, or as determined by the Cost Unit Leader.		
Coordinate with the Supply Unit Leader to ensure that procurements meet the needs of the requestors.		
Develop and submit an action plan to the Finance/Administration Section Chief when requested.		
Advise the Finance/Administration Section Chief immediately of any operational issue you are not able to correct or resolve.		

Extended (Operational Period Beyond 12 Hours)	Time	Initial
Continue to maintain the Procurement Summary Report (HICS Form 256), identifying all contracts initiated during the incident.		
Continue to document actions and decisions on an Operational Log (HICS Form 214) and send to the Finance/Administration Section Chief at assigned intervals and as needed.		
Ensure your physical readiness through proper nutrition, water intake, rest, and stress management techniques.		
Observe all staff and volunteers for signs of stress and inappropriate behavior. Report concerns to the Employee Health & Well-Being Unit Leader. Provide for staff rest periods and relief.		
Upon shift change, brief your replacement on the status of all ongoing operations, issues, and other relevant incident information.		

Demobilization/System Recovery	Time	Initial
As needs for the Procurement Unit staff decrease, return staff to their usual jobs and combine or deactivate positions in a phased manner.		
Ensure complete closure of contracts, agreements, purchases, etc, relating to the emergency incident.		
Debrief staff on lessons learned and procedural/equipment changes needed.		
Upon deactivation of your position, ensure all documentation and Operational Logs (HICS Form 214) are submitted to the Finance/Administration Section Chief.		
Upon deactivation of your position, brief the Finance/Administration Section Chief on current problems, outstanding issues, and follow-up requirements.		
Submit comments to the Finance/Administration Section Chief for discussion and possible inclusion in the after-action report; topics include: Review of pertinent position descriptions and operational checklists Recommendations for procedure changes Section accomplishments and issues		
Participate in stress management and after-action debriefings. Participate in other briefings and meetings as required.		



- Incident Action Plan
- HICS Form 204 Branch Assignment List
- HICS Form 207 Incident Management Team Chart
- HICS Form 213 Incident Message Form
- HICS Form 214 Operational Log
- HICS Form 256 Procurement Summary Report
- Hospital emergency operations plan
- Hospital organization chart
- Hospital telephone directory
- Radio/satellite phone
- Standard procurement protocol, including coding information
- Contract and non-contract vendor lists



COMPENSATION/CLAIMS UNIT LEADER

Mission: Responsible for receiving, investigating and documenting all claims reported to the hospital during the emergency incident, which are alleged to be the result of an accident or action on hospital property.

Date:	Start:	End:	Position Assig	gned to:	Initials:
Position Report	ts to: Finan	ce/Administrat	tion Section Chief	Signature:	
Hospital Comma	and Center (F	HCC) Location:		Telephone:	
Fax:		Other Contac	t Info:	Radio Title:	

Immediate (Operational Period 0-2 Hours)	Time	Initial
Receive appointment, briefing, and any appropriate materials from the Finance/Administration Section Chief.		
Read this entire Job Action Sheet and review incident management team chart (HICS Form 207). Put on position identification.		
Notify your usual supervisor of your HICS assignment.		
Document all key activities, actions, and decisions in an Operational Log (HICS Form 214).		
Appoint Unit members and complete the Branch Assignment List (HICS Form 204).		
Brief Unit members on current situation, incident objectives, and strategy; outline Unit action plan; and designate time for next briefing.		
Ensure Unit members comply with safety policies and procedures.		
Receive, investigate and document claims issued by employees and non-employees. Use photographs or video documentation when appropriate.		
Obtain statements as quickly as possible from all claimants and witnesses.		
Enlist the assistance of the Safety Officer, Security Branch Director and Employee Health and Well-Being Unit Leader, as needed.		
Document all communications (internal and external) on an Incident Message Form (HICS Form 213). Provide a copy of the Incident Message Form to the Documentation Unit.		

Intermediate (Operational Period 2-12 Hours)	Time	Initial
Meet routinely with the Finance/Administration Section Chief for status reports, and relay important information to Unit members.		
Inform the Finance/Administration Section Chief of all claims as they are reported.		
Document claims on hospital risk/loss forms. Coordinate with hospital Risk Management.		
Ensure that records required by insurers, government and other agencies for loss recovery are accurately compiled, maintained, and available.		
Develop and submit an action plan to the Finance/Administration Section Chief when requested.		



Intermediate (Operational Period 2-12 Hours)	Time	Initial
Advise the Finance/Administration Section Chief immediately of any operational issue you are not able to correct or resolve.		

Extended (Operational Period Beyond 12 Hours)	Time	Initial
Report any cost incurred as a result of a claim to the Cost Unit Leader as soon as possible.		
Prepare a summary of all claims reported during the incident every 8 hours and as requested.		
Continue to document actions and decisions on an Operational Log (HICS Form 214) and send to the Finance/Administration Section Chief at assigned intervals and as needed.		
Ensure your physical readiness through proper nutrition, water intake, rest, and stress management techniques.		
Observe all staff and volunteers for signs of stress and inappropriate behavior. Report concerns to the Employee Health & Well-Being Leader. Provide for staff rest periods and relief.		
Upon shift change, brief your replacement on the status of all ongoing operations, issues, and other relevant incident information.		

Demobilization/System Recovery	Time	Initial
As needs for the Compensation/Claims Unit staff decrease, return staff to their usual jobs and combine or deactivate positions in a phased manner.		
Compile final claims report(s) and submit to Finance/Administration Section Chief.		
Debrief staff on lessons learned and procedural/equipment changes needed.		
Upon deactivation of your position, ensure all documentation and Operational Logs (HICS Form 214) are submitted to the Finance/Administration Section Chief.		
Upon deactivation of your position, brief the Finance/Administration Section Chief on current problems, outstanding issues, and follow-up requirements.		
Submit comments to the Finance/Administration Section Chief for discussion and possible inclusion in the after-action report; topics include: Review of pertinent position descriptions and operational checklists Recommendations for procedure changes Section accomplishments and issues		
Participate in stress management and after-action debriefings. Participate in other briefings and meetings as required.		

- Incident Action Plan
- HICS Form 204 Branch Assignment List
- HICS Form 207 Incident Management Team Chart
- HICS Form 213 Incident Message Form
- HICS Form 214 Operational Log
- Hospital emergency operations plan Hospital organization chart



- Hospital telephone directory
- Radio/satellite phone
- Standard claims protocol/procedure
- Insurer information
- Relevant government protocols
- Claims log form



COST UNIT LEADER

Mission: Responsible for providing cost analysis data for the declared emergency incident and maintenance of accurate records of incident cost.

Date:	Start:	End:	Position Assig	ned to:	Initial:
Position Report	s to: Finan	ce/Administrat	tion Section Chief	Signature:	
Hospital Comma	nd Center (H	ICC) Location:		Telephone:	
Fax:		Other Contact	t Info:	Radio Title:	

Immediate (Operational Period 0-2 Hours)	Time	Initial
Receive appointment, briefing, and any appropriate materials from the Finance/Administration Section Chief.		
Read this entire Job Action Sheet and review incident management team chart (HICS Form 207). Put on position identification.		
Notify your usual supervisor of your HICS assignment.		
Document all key activities, actions, and decisions in an Operational Log (HICS Form 214).		
Appoint Unit members and complete the Branch Assignment List (HICS Form 204).		
Brief Unit members on current situation, incident objectives, and strategy; outline Unit action plan; and designate time for next briefing.		
Ensure Unit members comply with safety policies and procedures.		
Establish cost reporting procedures, including proper coding.		
Implement third-party billing procedures.		
Implement procedures for receiving and depositing funds.		
Document all communications (internal and external) on an Incident Message Form (HICS Form 213). Provide a copy of the Incident Message Form to the Documentation Unit.		

Intermediate (Operational Period 2-12 Hours)	Time	Initial
Meet routinely with the Finance/Administration Section Chief for status reports, and relay important information to Unit members.		
Maintain cost tracking and analysis.		
Collect copies, summaries, or original documentation of costs from all cost centers.		
Prepare a cost-to-date summary report for submission to the Finance/Administration Section Chief every eight hours and as requested.		
Inform Section Chiefs of pertinent cost data at the direction of the Finance/Administration Section Chief or Incident Commander.		
Develop and submit an action plan to the Finance/Administration Section Chief when requested.		
Advise the Finance/Administration Section Chief immediately of any operational issue		



Intermediate (Operational Period 2-12 Hours)	Time	Initial
you are not able to correct or resolve.		

Extended (Operational Period Beyond 12 Hours)	Time	Initial
Continue to prepare a summary of all costs incurred during the incident every 8 hours and as requested.		
Continue to document actions and decisions on an Operational Log (HICS Form 214) and send to the Finance/Administration Section Chief at assigned intervals and as needed.		
Ensure your physical readiness through proper nutrition, water intake, rest, and stress management techniques.		
Observe all staff and volunteers for signs of stress and inappropriate behavior. Report concerns to the Employee Health & Well-Being Unit Leader. Provide for staff rest periods and relief.		
Upon shift change, brief your replacement on the status of all ongoing operations, issues, and other relevant incident information.		

Demobilization/System Recovery	Time	Initial
As needs for the Cost Unit staff decrease, return staff to their usual jobs and combine or deactivate positions in a phased manner.		
Compile final cost accounting report(s) to Finance/Administration Section Chief.		
Debrief staff on lessons learned and procedural/equipment changes needed.		
Complete all cost records and prepare a report/summary of incident costs.		
Upon deactivation of your position, ensure all documentation and Operational Logs (HICS Form 214) are submitted to the Finance/Administration Section Chief.		
Upon deactivation of your position, brief the Finance/Administration Section Chief on current problems, outstanding issues, and follow-up requirements.		
Submit comments to the Finance/Administration Section Chief for discussion and possible inclusion in the after-action report; topics include: Review of pertinent position descriptions and operational checklists Recommendations for procedure changes Section accomplishments and issues		
Participate in stress management and after-action debriefings. Participate in other briefings and meetings as required.		

- Incident Action Plan
- HICS Form 204 Branch Assignment List
- HICS Form 207 Incident Management Team Chart
- HICS Form 213 Incident Message Form
- HICS Form 214 Operational Log
- Hospital emergency operations plan
- Hospital organization chart
- Hospital telephone directory
- Radio/satellite phone



- Standard cost accounting protocols/procedures
- Cost-to-date summary report form

